

**Citizens Nursing Home Board of Harford County**  
**Agenda**  
**Board Meeting**  
**Thursday, July 25, 2019**  
**415 Market Street, Havre de Grace, MD 21078**  
**9:30 a.m.**

A. Joyce Jordan, Chairperson

- Call to Order
- Determination of the Presence of a Quorum
- Approval of Minutes from Previous Board Meeting
- Next Board Meeting: Thursday, August 22, 2019 - 9:30 a.m.

B. Cindy Quimby, Director of Business Operations

- Business Operations Report
- Pay Increase effective date

C. Cassie Evering, Director of Nursing

- Nursing Report
- Complaint Investigation 6/12/19-6/13/19, CMS 2567 received 7/8
- GNA Class State testing

D. Pete Panos, Administrator

- Administrator's Report
- Harford County Health Department Comprehensive Inspection 6/28
- Communication Skill Enhancement with Allan Gorman
- Alice Bannister turns 100 on 8/2/19, Birthday Party 8/7

E. Discussion of Old / New Business

- Former Board Member Phil Barker death

F. Move to Adjourn